

# INTERURBAN TRANSIT PARTNERSHIP



## FARE ENFORCEMENT OFFICER JOB POSTING

The Rapid is seeking a Fare Enforcement Officer to join our team! This position conducts ongoing, random passenger fare check procedures of customers on the Silver Line Bus Route network. The selected candidate will need to provide high quality customer service to riders while educating them on Fare purchases, route operations and procedures. They will need to issue warnings and/or citations to violators of fare policies in accordance with Rapid policy. Will observe and report unsafe or irregular conditions while exercising sound judgment relative to all aspects of assigned duties and protecting Rapid property. Individuals in this position will work a variable work schedule to include day, night and weekend hours of operation

The selected candidate will have a minimum two (2) years customer service in a fast paced environment (preferably criminal justice or related) with extensive exposure to the general public. A high school degree or equivalent is required. This position starts at \$15.59 per hour and includes an exceptional benefits package after thirty days. For a complete job description and minimum qualifications go to [www.ridetherapid.org](http://www.ridetherapid.org) or see Eddie in Human Resources.

**Working conditions:** Must be physically able to perform the duties of the job, including but not limited to; continuously standing and walking for an entire work day, working outdoors in all types of weather, and able to ride on a bus for a prolonged period of time. Must be able to handle high stress situations, difficult customers, and exercise good judgment in confrontational situations. *Must be able to work a varying work schedule to include day, night, and weekend hours of operation. May be required to work overtime without advance notice.*

Submit cover letter and resume to [elee@ridetherapid.org](mailto:elee@ridetherapid.org), fax to 616/774-1286, or fill out an application at our administrative office located at 300 Ellsworth Ave. S.W. Applications are accepted M-F from 8:00 a.m. until 3:30 p.m. Position closes **Wednesday, January 13<sup>th</sup>, 2015.**

*The Rapid* is an Equal Opportunity Employer  
Women & Minorities Encouraged to Apply

**POSTED: 12/11/15**  
**CLOSING: 12/23/15**